

**Rajya Sabha Secretariat**  
**Rajya Sabha Television**  
**3<sup>rd</sup> & 4<sup>th</sup> Floor, Talkatora Stadium Annexe Building, New Delhi -110001**

No. RSTV/Admn/68/2018

Dated: 09<sup>th</sup> May 2018

**TENDER NOTICE FOR INTERNET CONNECTIVITY**  
**FOR RAJYA SABHA TELEVISION**

Sealed tenders are invited for providing **50 Mbps dedicated Internet Leased Line (ILL) Bandwidth (1:1) Connectivity** (Entire fibre optic) for various common network services such as hosting of website, access to internet, mail service, database connectivity etc. on 24 X 7 basis for Rajya Sabha Television, located on 3rd and 4th Floors of Talkatora Stadium Annexe Building, New Delhi, on end-to-end and hiring basis initially for a period of three years. Only such Internet Service Providers (ISPs) who meet the following criteria are eligible to apply:

- a. ISP should have either **Class - A** license or **Class- B** License.
- b. ISP should have Permanent Account Number (PAN) under the Income Tax Act, 1961. A copy of the PAN card should be enclosed with the technical bid.
- c. ISP should have annual turnover of Rs.50 Crore or above during each of the financial years 2016-17 and 2017-18. **Attested copies of Income Tax Returns and Balance Sheets for these financial years should be enclosed with the technical bid.**
- d. ISP should have provided similar service of value of Rs.25 lakhs or above to **at least two** Government organisations or PSUs or reputed MNCs or TV Channels during both the financial years **2016-17 and 2017-18**. Names and addresses of such organisations should be provided with the technical bid.
- e. ISP should not have been blacklisted by any government organisation/PSU in the past. A certificate in this regard should be given with the technical bid.
- f. Average latency should not be more than 350ms up to ISP's 1st Tier 1 peering to USA.
- g. ISP should have adequate support facility in NCR/Delhi to provide 24x7 customer support.
- h. ISP should have single Toll Free Number/Help Desk for all the call logging and status update.

## **2. Technical Requirements**

- 2.1 The channel requires a 50 Mbps Internet Bandwidth with committed access rate on 1:1 basis scalable upto 100 Mbps. Traffic should be routed to secondary International Gateway if the primary Gateway fails. The last mile primary link should be on fibre optic with self- healing architecture.
- 2.2 ISP will have to provide all the hardware such as modems, converters and other such hardware required to terminate the leased line at 3rd and 4th floors of Talkatora Stadium Annexe Building, New Delhi.
- 2.3 The maintenance and ownership of all ILL equipment will vest with the ISP. Rajya Sabha Television will provide space for locating the hardware
- 2.4 ISP should have arrangement to send SMS alert or E-mail alert on prescribed numbers or E-mail Ids, as the case may be, in case of any failure.
- 2.5 ISP should provide MRTG link at the time of commissioning with latest console facility.
- 2.6 ISP will have to provide 24 X 7 proactive monitoring services for Internet Leased Line till Router for fault resolution.
- 2.7 ISP should provide 16 Public IP addresses for exclusive use of RSTV.
- 2.8 99% Uptime including last mile should be provided.
- 2.9 Cisco Routers (2911-SEC/K9) will be provided by RSTV for internet connectivity. However, routers will have to be configured and managed by the service provider.

## **3. General Conditions**

- 3.1 **The successful bidder will have to complete the installation of requisite equipment and commencement of specified services within 30 days from issue of work order.** Time is the essence of the project and the service provider will have to stick to the prescribed schedule. Delay in commencement of services may result in a penalty @ 2% of the total contract amount per week of delay or part thereof, subject to a maximum of 10% of the total contract amount or as per the decision of Rajya Sabha Television

- 3.2 ISP will be responsible for due compliance of the provisions of various labour laws (Central) applicable to workmen, deployed by it in relation with the subject services.
- 3.3 The ISP shall be responsible for arranging and maintaining at its own cost all material, tools & plants, water, electricity, access facilities for workers and all services required for executing the work and commencement of specified services.

#### **4. SUBMISSION OF BIDS**

- 4.1 The bidders should submit their bids in two parts, one containing the **Technical Bid** and the other **Financial Bid**. Technical Bid and Financial Bid should be placed in separate sealed covers superscribed accordingly. The sealed covers containing Technical and Financial bids should be placed inside a large sealed cover superscribed “**Tender for Internet Connectivity**” along with contact details. The tender should be addressed to Additional Director (RSTV), Rajya Sabha Television, 3<sup>rd</sup> floor, Talkatora Stadium Annexe Building, New Delhi-110001 and may be dropped in the drop box at the above address by **5:00 pm on or before 01<sup>st</sup> June 2018 or may be sent by courier/ registered/ speed post so as to reach RSTV by 5:00 pm on or before 01<sup>st</sup> June 2018.**
- 4.2 The technical bid should be accompanied by **earnest money of Rs.2 lakh in the form of demand draft drawn in favour of Drawing & Disbursing Officer, Rajya Sabha Television payable at New Delhi** on which no interest will be paid. Earnest money of an Agency will be forfeited if it refuses to take up the job or fails to furnish performance security on its selection for the job; or if the information given by it is found to be false; or it withdraws the bid during the validity period of the bid. Earnest money of the unsuccessful bidders will be returned after completion of the tender process but earnest money of the successful bidder will be returned only after the bidder deposits performance security.
- 4.4 **Technical Bid** should be given in the proforma attached as **Annexure-I** and **Financial Bid** in the proforma attached as **Annexure II**. It may be ensured that there is no over-writing or correction or cutting in the bid and each page of the technical bid as well as financial bid is signed by an authorized representative of the Agency. The rates quoted should be inclusive of all expenses. Rates so quoted will be valid for 180 days from the date of opening of the financial bids.

**5. PRE BID MEETING**

A pre- bid meeting will be held on **18<sup>th</sup> May, 2018** at 4:00 p.m. in the office of RSTV, 3<sup>rd</sup> Floor, Talkatora Stadium Annexe Building, New Delhi where the intending bidders may seek any clarification and visit the office to have first-hand information about the requirements of RSTV. The intending bidders are requested to attend the pre-bid meeting and also to visit the site so that there may not be any communication gap and they are aware of the requirements of RSTV.

**6. OPENING OF BIDS**

Technical Bids will be opened at 4:00 p.m. on **06<sup>th</sup> June 2018** at RSTV office, 3<sup>rd</sup> Floor, Talkatora Stadium Annexe Building, New Delhi-110001 in the presence of the bidders or representatives thereof, if any. Financial Bids of only such bidders will be opened who are found eligible in Technical Bid. Time and date of opening of the Financial Bids will be informed to the bidders which are found eligible in the technical bid.

**7. REJECTION OF BIDS**

Canvassing by a bidder in any form, unsolicited letters and post tender corrections may invoke summary rejection of its bid with forfeiture of EMD. Rajya Sabha Television reserves the right to reject any or all tenders without giving any notice or assigning any reason.

**8. PERFORMANCE SECURITY**

The bidder whose tender is accepted shall deposit an amount of Rs.2 lakh in the form of Account Payee Demand Draft or Bank Guarantee from a nationalized bank in favour of Drawing & Disbursing Officer, Rajya Sabha Television as Performance Security within 15 days from the date of issue of work order by RSTV No interest shall be paid on the performance security. Performance Security will be retained by RSTV for the period of contract and till sixty days beyond the date of completion of all contractual obligations

**9. TERMS OF PAYMENT**

Payment to the ISP will be made on monthly basis on receipt of pre-receipted bills(s). The ISP will submit monthly bills in triplicate at the end of the month. Payment in normal circumstances will be released within 25 days of submission of the bill. TDS shall be deducted as per the Income Tax Act, 1961.

**10. PENALTY CLAUSE**

ISP shall ensure for uptime SLA of 99.00% including Last Mile. In case of failure to do so uptime penalty in % of total quarterly payment shall be as follows:

Uptime Penalty in % of total quarterly payment:	
>=99.00 0	Nil
> 98.5 to < 99	10%
> 98 to < 98.5	20%
> 95 to < 98	30%
> 90 to < 95	40%
< 90 % -----	50%

**11. TERMINATION OF CONTRACT**

Both the parties to the contract shall have a right to terminate the contract at any time without assigning any reason by giving a notice of 60 days. However, if the performance of the Agency is not found satisfactory at any stage, the contract may be terminated by RSTV without any notice.

**12. ARBITRATION**

All the disputes and differences arising out or in any way touching or concerning the bid shall be referred to the sole arbitrator appointed by the Secretary General, Rajya Sabha. Awards of such arbitration shall be final and binding on the parties to the agreement. The Courts of Delhi alone will have jurisdiction in the matter of arbitration. There will be no objection from any party that the person so appointed is or was in the employment of the Rajya Sabha and as an employee of the Rajya Sabha had during the course of his duties expressed views on all or any of the matter of difference or dispute. The award of such arbitration shall be final and binding on both the parties. The arbitration proceeding shall be held in Delhi.

**Joint Director (Admn.)  
Rajya Sabha Television**

**TENDER FOR INTERNET CONNECTIVITY FOR RSTV  
TECHNICAL BID**

1. Name of the Bidder/ISP:
2. Address of the Bidder/ISP:
3. Contact Details of the Bidder/ISP:
  - (a) Name of the Authorised Person :
  - (b) Tel. No. with STD (O)
  - (c) (Fax) :
  - (d) Mobile No. :
  - (e) Email Id :
  - (f) Website :
4. Details of Bidder/ISP's bank;
  - (i) Name of the Bank:
  - (ii) Address of the Branch:
  - (iii) A/C No. of the ISP:
5. Registration and incorporation particulars of Bidder/ISP:  
(Please attach copies of the relevant documents/certificates)
6. CST/VAT registration no./Excise Duty registration no./TIN registration no. (Please attach copies of the relevant documents/certificates)
7. Permanent Income Tax Number  
(Attach copy of the PAN Card)
8. Annual turnover for the following financial years:  
2016-17  
2017-18  
(Attach audited balance sheets and income tax returns for these years)
9. Details of quality certification, if any:  
(Please attach copies of the relevant documents/certificates)
10. Details of at least two Government Departments/PSUs/MNCs/TV Channels to which similar services have been rendered during each financial year 2015-16 and 2016-17.

Sl.No.	Period for which service provided	Name & address of the Organisation	Value of service
<b>1</b>	<b>2016-17</b>		
<b>2</b>	<b>2017-18</b>		

11. Details of license (s) obtained by the Bidder/ISP  
(Please attach copies of the relevant documents/certificates)

12. ISP may fill in column (4) for Sl. Nos. 1 to 4 of the following table. If the ISP wants to give some additional information, it may give in column (5).

**Technical Details of the Services Offered: 50Mbps (1:1) Internet Leased Line**

Sl.No	Service Description	Specifications	Offered (Write Yes or No, as the case may be)	Remarks
(1)	(2)	(3)	(4)	(5)
1	Internet Leased Line (Layer 3 Termination)	50 Mbps(1:1)		
2.	Last Mile Wired	OFC		
3.	Uptime SLA including Last Mile	99.00%		
4	24x7 Pro-active Monitoring Services till Router			

13. It is certified:

- (i) That I/We have gone through and understood the technical specifications given in the RSTV Tender Notice No.RSTV/Admn/68/2018 **Dated 09<sup>th</sup> May 2018.**
- (ii) I/We hold **Class-A / Class-B License** (Strike off which is not relevant), a copy of which is attached.
- (iii) I/We have submitted copies of PAN Card, Service Tax No., Income Tax Returns & Balance sheets of financial years 2016-17 and 2017-18.
- (iv) I/We have single Toll Free number/Helpdesk to provide 24X 7 customer supports in Delhi/NCR Region.
- (v) I/We have not been blacklisted by any Government organization/PSU during last five years
- (ii) That the terms and conditions given in the tender notice are acceptable to me/us.
- (iii) That the information furnished by me/us is true and correct.

Date:

Name & Address of Bidder/ISP

**Signature & Seal of Bidder/ISP**

**TENDER FOR INTERNET CONNECTIVITY FOR RSTV  
FINANCIAL BID**

**Rates for the 50 Mbps (1:1) Internet Leased Line (layer 3 Termination)**

Service Description	Rate per Annum (exclusive of taxes)
50 Mbps dedicated Internet Leased Line Bandwidth (1:1) connectivity which shall be entirely fibre optic upto last mile having uptime SLA including Last Mile with 99.00% coverage and having facility of 24x7 pro-active Monitoring Services till Router with all the hardware such as Modem, Converter and other such Converters required to terminate the leased line at 3 <sup>rd</sup> & 4 <sup>th</sup> Floor, Talkatora Stadium Annexe Building, New Delhi-110001	

Rates in words:

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It is certified:

- (i) That I/We have gone through and understood the contents of the RSTV Tender Notice no. RSTV/Admn/68/2018 **Dated 09<sup>th</sup> May 2018**. Terms and conditions given in the tender notice are acceptable to me/us.
- (ii) That the rates quoted above do not include taxes. Taxes will be charged extra.

Date:

Name & Address of Bidder/ISP

**Signature & Seal of Bidder/ISP**